## The Magic of Listening and Understanding

Helsinki, Finland, 11. - 12. October 2014



shley and Susan introduced different methods of improving personal relationships focusing first on how to learn effective listening. During the weekend, they also presented various methods of personal healing and development as a foundation to better deal with relationships.

The presentations included serious and professional information, but also points that touched the heart, made us laugh or stimulated us towards reflections.

Interspersed with personal testimonies and examples as well as with practical exercises, we learnt about 8 steps of how to view someone difficult in a new way, and received new insights into the method of the emotion code. During his Sunday sermon, Ashley connected the difficulties between human beings — which we all are trying to resolve — to historical situations in God's providence.

As a conclusion, Ashley and Susan offered several one-on-one counselling sessions.