

WestRock Community Check-In Survey

Drissa Kone
December 11, 2015

Hello WestRock Community,

We are excited to present you with the 1st annual WestRock Community Check-In Survey! We invite you to participate in filling out this survey. If possible, please fill this out online so our staff does not have to type up all the responses :) But if you prefer hard copies (we will have them at Sunday service), that is fine too.

The purpose of this survey is to help our pastor team, paid staff, and volunteer leaders understand what is going well, what needs to be improved, and get a sense of the overall well-being of our community. This will help us identify areas of strength to continue investing into, as well action steps we need to take to continue improving our community.

Since the Council has 4 new members each July, we will schedule this survey annually each June. The new Council can then begin their year with the survey results in hand. (This first survey is being done now to get things started). We will be able to compare how we're doing to previous years, prioritize the objectives for the Council, paid staff, and volunteer Committees, and provide a summary to the community.

The survey has 2 main Sections: Overall Community and Sunday Service. Please note that the digital version of this survey will not save your responses until you complete the entire survey (takes about 5-10 minutes, depending on your open-response answers).

The survey is anonymous (with the option of giving your name if you choose), so please feel free to share honestly. Honest feedback, both constructive and positive, is the best way for us to address challenges and build on successes.

Strategy for receiving and acting on survey responses:

- 1) The survey will be promoted through our available means (Email, announcement at church, personal invitations). It has been designed to be easy to fill out (multiple choice questions), while also providing flexibility for more detailed feedback (open response questions).
- 2) The Council will host a Vision Meeting in late January/early February for volunteer leaders, staff, and interested community members. Purpose will be to review the survey responses and identify the main themes. A smaller team will review the responses in preparation for the Vision Meeting.
- 3) Specific feedback including data and qualitative responses will be passed on to the respective volunteer Committees and staff, to help them establish baselines and prioritize any action steps. This will make real survey-based action steps more likely to happen, and more sustainable for the Council.
- 4) In late February/early March, a survey summary will be presented to the community (brief)

Thank you for your input, and we look forward to creating an even more vibrant community together with you. The deadline for the survey is Sunday, Dec. 20 at 11:59pm.

Sincerely,

The survey team
Rev. Kone, Rev. Clarke, Peter Reiner, Jessica Sattinger, and Kester Wilkening
For The Pastor Team and the WestRock Council

General Information

A little demographic info to help us determine how to best serve our community :)

First and last name (optional)

Your answer:

Gender *

Male

Female

Age *

- 15-18
- 19-22
- 23-30
- 30-40
- 40-50
- 50+

How far from Belvedere do you live? *

- 15 minutes or less
- 15-30 minutes
- 30-60 minutes
- An hour or more

How long have you been a part of the WestRock community? *

- Less than 1 year
- 1-3 years
- 3-5 years
- 5-10 years
- 10+ years

Overall Community

A few questions about our community overall!

What do you like best about our community? *

Feel free to check one or multiple. (See below for space to briefly explain your multiple choice responses.)

- Sunday Service
- Small Groups
- Youth Ministry
- Marriage and Family Care
- Outreach
- Other:

What area do you feel needs the most improvement? *

Feel free to check one or multiple.

- Sunday Service
- Small Groups
- Youth Ministry
- Marriage and Family Care
- Outreach
- Other:

Please feel free to comment on your above selections:

Your answer:

How much would you identify yourself as a member of the WestRock community? *

- Not much at all
- 1
- 2
- 3
- 4
- 5
- Strongly Identify

How much would you say that WestRock "feels like a family"? *

- Distant - Not very family-like
- 1
- 2
- 3
- 4
- 5
- Warm - Very family-like

What makes WestRock feel like a family, or what would make WestRock feel more like a family? *

Your answer:

What do you think is the primary purpose of a local church community? *

This will help Rev. Kone set his priorities based on what our community feels is most important.

Tribal Messiahship/ Witnessing

Provide a place that "feels like a family." A supportive/ healthy environment.

Personal Growth / Healing

Support National / Providential Initiatives

Other :

Please comment on your above selection: *

Your answer:

Please rate the following, (on average over the past 6 months), 5 being the best:

(There will be a separate page on Sunday Service)

Head Pastor Leadership *

1

2

3

4

5

Council Leadership *

1

2

3

4

5

Transparency of Finances *

1

2

3

4

5

Volunteer Spirit of our community *

1

2

3

4

5

Please feel free to comment on any of your above selections:

Your answer:

Do you currently volunteer, and if so, how often? *

It is perfectly fine if you do not volunteer, we understand everyone is busy!

Not often

1-2 hours a month

1-2 hours a week

Other :

If you don't currently volunteer, is there something that would need to change before you would do so? If you volunteer already, what is going well and what needs to be improved?

Your answer:

What are your top concerns?

If you have already stated these above, feel free to skip this question. But if there's anything left unsaid, here is the space for it :)

Your answer:

What do you like best about our community?

If you have already stated this above, feel free to skip this question. But if there's anything left unsaid, here is the space for it :)

Your answer:

Sunday Service

Since Sunday Service provides a weekly opportunity for our community to connect with each other, it is a vital part of "how we are doing". Please help us improve Sunday service!

What do you like best about Sunday Service? *

Your answer:

Please rate the following (on average over the past 6 months), 5 being the best:

Sermons *

- 1
- 2
- 3
- 4
- 5

Music *

- 1
- 2
- 3
- 4
- 5

Emcee *

- 1
- 2
- 3
- 4
- 5

Snacks and Coffee *

- 1
- 2
- 3
- 4
- 5

Overall Experience *

- 1
- 2
- 3
- 4
- 5

How often do you attend Sunday Service at WestRock? *

- Every Sunday I am available
- 2-3 times a month
- Once a month
- A few times a year
- Rarely

What would you like to see more of at Sunday service? *

Your answer:

What are the main reasons you attend service at WestRock? *

Your answer:

If you do not attend service often, do you have specific reasons for this? (leave blank if not applicable)

Your answer:

Do you have any additional comments about your above responses?

Your answer: